

# CRITICAL THINKING AND PROBLEM SOLVING



## INTRODUCTION

Critical thinking is the ability to think clearly and rationally, understanding the logical connection between ideas. It is thinking about things in certain ways to arrive at the best possible solution in the circumstances. Critical thinking involves identifying, analysing and solving problems systematically rather than by intuition or instinct. These skills are crucial for employees in decision-making and leadership role.

Critical thinkers question ideas and assumptions rather than accepting them at face value. They will always seek to determine whether the ideas, arguments and findings represent the entire picture and aim to achieve the best outcome in the given situation by gathering and evaluating information from as many different sources as possible.

## PROGRAMME COVERAGE

- Thinking about a topic or issue in an objective and critical way
- Identifying the different arguments there are in relation to a particular issue
- Evaluating a point of view to determine how strong or valid it is
- Recognising any weaknesses or negative points that are there in the evidence or argument
- Identifying the implications there might be behind a statement or argument
- Providing structured reasoning and support for an argument that we wish to make
- Applying problem solving techniques

## PROGRAMME OUTCOMES

The programme will enable participants to

- Improve their ability to think about an issue in an objective and critical way
- Identify, analyze, and evaluate arguments by other people and construct arguments of their own
- Learn and apply problem-solving techniques to solve their problems at work

### METHODOLOGY

- Brief lectures
- Exercises
- Case discussions

### PARTICIPANT PROFILE

Junior and middle level executives

### INVESTMENT

**₹ 3,000/-**  
(exclusive of 18% GST)

### REGISTRATION

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